



The Harvey Water "Furphy"

PREMIER PLEDGES \$29 MILLION

The Premier Dr Geoff Gallop recently travelled to Harvey to announce that the State Government will be contributing \$29 million towards the Harvey Water Piping Project. While it is not yet clear whether the Federal Government will fund the rest of the project, the Gallop Government has promised that the project would progress even without Federal funding.

It is hoped that construction will begin in early October.

Harvey Water is holding a public meeting on piping for Harvey irrigators at 7pm on 1 June at the Harvey Senior Citizens Centre.

WELLINGTON SALINITY UPDATE

Work on improving the Wellington Dam water quality has finally commenced. Construction of the diversion structure is about to begin and the first diversion of at least 1.5 GL will take place in early winter. This will be followed by a full scale diversion next winter and into the future.

Harvey Water has agreed to fund the cost of supplying and installing the pipelines and other infrastructure to allow the project to get off the ground this winter. Rob Drennan of Waterloo has kindly agreed to be the irrigators' representative on the Project Steering Committee.

NEW STAFF MEMBERS

We welcome two new staff members Jane Fetherstonhaugh and Wayne Ferrara. Jane has taken up the new position of Corporate Services Manager and Wayne has taken on the position of IT Support Officer.

WATER SUPPLY

The start of the season has been promising with above average rains falling in May resulting in inflow into all dams and the start of scouring at Wellington dam.

CHANNEL MAINTENANCE

Asset maintenance staff have begun their annual program of channel cleaning in preparation for next season. We cannot always let you know when we will be entering your property so we ask for your patience in advance.



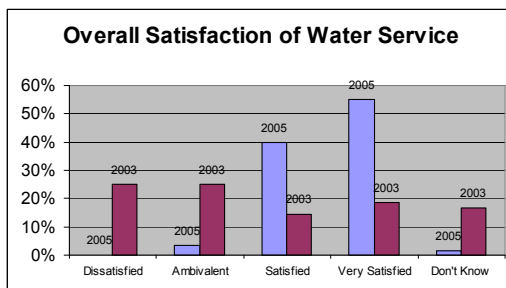
CUSTOMER SURVEY RESULTS

Results of the annual customer service survey have been received. A sample of 60 shareholders across all districts were selected for the survey and were given the opportunity to rate and comment on all services provided by Harvey Water.

Overall the results of the survey were pleasing with increases in satisfaction being recorded in most areas. Emergent issues from the survey included:

- Planning for the future
- Water Quality – particularly Wellington Dam
- Salinity
- Cost of water
- Provision of information
- Development of pipe lines
- Research & Development
- Communication

The following chart illustrates our success in the field of Customer Service and indicates a significant increase in satisfaction levels of customers since the last survey was carried out in 2003.



HARVEY WATER WEBSITE

Did you know that the Harvey Water website provides up-to-date information for irrigators in the Harvey Water Irrigation Area?

Useful information includes dam levels and salinity levels shown as graphs so that you can see the changes from year to year.

Weather information is from our four weather stations located in different parts of the irrigation area and is updated at 9.00am each day.

The water trading register is a service we provide to help would-be traders get in touch with each other.

Any comments on what you would like to see on the website would be more than welcome. You can access the site at:

www.harveywater.com.au

CHARGES FOR 2005/06

The Board has approved that the March to March CPI increase of 3.4% be applied to all charges from Harvey Water in 2005/06.

Annual accounts for fixed charges will be sent to all shareholders in early July.

Please contact Geoff Calder at Harvey Water on Tel: 9729 0100 for further information on any of the items above.

Harvey Water