

AN INFORMATION BULLETIN FROM HARVEY WATER

Number 45: October 2004

TOLL FREE OSI NUMBER

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Harvey Water has introduced a Toll Free telephone number for its Ordering System for Irrigation (OSI).

The new number is **1800 998 103**

The new number is available now and can be immediately used for your water orders exactly the same as with the old number.

The old number will also be available for some time but we encourage irrigators to shift to the new number as soon as possible.

Enclosed are two fridge magnets to help remind you of the new number. We also suggest that you reprogram your phones if you use a one-touch system to dial the OSI number.

The obvious benefit to irrigators will be that it will not cost you to make your calls for ordering water.

SEASON OPENING

The 2004/5 season will be open to take orders from 4 October which is nearly 3 weeks earlier than last year due to the prolonged dry spell since early September.

Stock water orders can be placed as usual.

We will respond to your orders so that the operational efficiency of the system is maximised and losses kept to a minimum. We appreciate your understanding and cooperation with this.

Please call our Customer Services Officer (Rosaly) on 9729 0100 if you have any queries about our new Toll Free number or the opening of the season.